



Risk Assessment

Fiscal Years 2007-08 and 2008-09

Auditable Areas and Audit Coverage - Health Program

Auditable Areas	Actual			Planned	
	2004-05	2005-06	2006-07	2007-08	2008-09
Office of Employer and Member Health Services					
Appeals and grievances					
Enroll and maintain complementary annuitant premium program					
Enrollment for active members - retroactive deletions					
Enrollment for retirees and beneficiaries					
Enrollment for retirees and maintenance of State retiree dental					
HIPAA compliance for healthcare					
Management of public agency resolutions					
Medicare					
Public agency member eligibility for health benefits					
Premium billing of contracted agencies					
Update and maintain health plan eligibility					
Office of Health Policy and Program Support					
Data extracts and analysis from HCDSS - data warehouse					
Office of Health Plan Administration					
BlueCard Program - PPO program for out of state					
California Correctional Peace Officers Association					
Contract compliance of Long Term Care Group					
Contract compliance of third party administrator Blue Cross					
Contract development					
Financial ratio analysis of HMOs					
HMO performance and contract compliance					
Long term care appeals process					
Long term care contract administration and program oversight					
Long term care procure and negotiate contracts					
Pharmacy appeal and escalated medical appeals					
Pharmacy benefit manager contract compliance					
Rate development (for HMOs and Self- Funded)					
Self-Funded health plan administration - internal management of program					